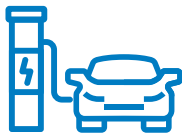




Fit for BARshare. Ready to go.

Welcome to our community! Before you start your first journey with BARshare, we would like to point out a few important points:

BARshare is a station-based sharing service.



You can **only return** your booked vehicle to the charging station where you borrowed the vehicle. It is not possible to return your booked vehicle, or terminate your booking via the BARshare app, at other BARshare stations.

Report any new damage & dirt immediately!



To enable us to directly determine the cause of any damage or dirt, we request that you report any new damage or dirt **before starting your journey** by making an entry in the BARshare app or by calling the 24/7 service hotline. This will not only help us to identify the cause, but also ensure that you yourself can be ruled out as the perpetrator.

Please don't forget the charging cable!



Please remember to disconnect the charging cable (if it is not permanently installed) from the charging station and stow it in the boot before starting your journey. This will prevent the cable from being stolen and will also enable you to recharge free of charge at one of the public e-mobility charging stations in the Barnim region.

Don't take any animals with you and don't smoke!



Feel free to take a cigarette break – when you reach your destination. Not all users are smokers and it's difficult to get the smell out of vehicles. Animal hair can also be unpleasant for other users with allergies. One for all – think about the rest of the BARshare community!

Check the booking time!



If your planned journey time takes longer than expected (e.g. due to traffic jams), please remember to adjust your booking in the BARshare app or let us know via the 24/7 service hotline. Please check ahead if there are any upcoming bookings by subsequent users and, if possible, try and avoid delaying any bookings by them.

Did you activate the charging process correctly when returning your vehicle?



When returning your vehicle, remember to reconnect it to the charging station via the charging cable and **activate the charging process with the charging card in the glove compartment**. Hold the card against the marked RFID field on the station. When the station's light indicator changes from green to blue, the charging process is activated and you can end your BARshare booking.

